


Hay Shire Council Policy



Title of Policy This applies to	Water Supply – House Service Connection		
	All Service Connection to Hay Shire Council Water Mains		
Author	Aaron Drenovski	Date Approved:	29 th April 2014
Position of Author	Director of Technical Services	Authorised by:	Council
Legislation, Australian Standards, Code of Practice.	Local Government Act 1993 Local Government (Water Services) Regulation 1999		
Related Policies/Procedures	Water Supply - Water Connection Policy		
Attachments			
Aim	To provide guidelines for provision and maintenance of water service to private property		
Version	Details	Date	
1	Initial Issue	January 2014	
2	Review	29 th April 2014	
Superseded Policies			
The Policy			

OBJECTIVE

This policy applies to both Potable and Raw water supplies within the Hay Town Improvement Area.

POLICY

Supply of Water

- a) Council may approve of an application for the supply of water to land adjacent to the water main for stock, domestic and industrial use.
- b) All supplies shall be through metered connections.

Connections to Properties

- a) Council will provide and maintain one standard size (20mm) water connection, for both raw and potable supplies, to each property abutting the water mains, at the cost specified in the current Fees and Charges as listed in the Annual Management Plan.

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- b) A connection larger than the standard may be approved by the Director of Technical Services at full cost to the applicant.
- c) Council will extend a connection from the main only to the boundary of the road reserve in which the main is laid, the cost of any extension and maintenance thereof beyond this point shall be borne by the applicant.

Repair and/or Renewal of Connection

- a) Council will nominally maintain the service connection between the water main and the meter. The cost of repairs to pipes or fittings damaged by negligent acts of a person will be borne by that person.
- b) Renewal of a connection will be carried out by Council as soon as possible after application by the owner and the payment of the standard fee, provided that an inspection of the services verifies that renewal is warranted.
- c) Renewal of service connections by Council shall be subject to the availability of funds.
- d) Alterations to connections (not requiring renewal) will be at full cost to the applicant.
- e) Alterations to connections requiring renewal will be charged as a new connection.
- f) In some cases a house service connection extends beyond a distance measured from the water main to the adjacent property boundary. In these cases the landowner will be responsible for the maintenance of the house service connection for the entire length irrespective of where the water meter is located.

Water Meter – Supply and Installation

- a) Council will supply and install water meters generally just within the landowners property boundary.
- b) The landowner is to take all reasonable precautions to protect the meters from being damaged.
- c) In relation to a water service being provided in accordance with clause 3 (f) the water meter shall, be located close to the main near the adjacent property boundary.

Water Meter – Repairs

- a) Meters shall be repaired or replaced by Council at no cost unless damage is caused by negligent acts of a person, then the cost shall be borne by that person.

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